

July 2025

Sustainability Report

COUNTRYstyle
RECYCLING



HEATHCOTE
HOLDINGS

Executive Summary

The sustainability goals set for 2025 align with data collation via Planetmark.

93.8% of current emissions originate from fleet operations and we have started transitioning to HVO Biofuels, which are forecast to deliver an 89% reduction.

Identifying current impacts and strategically planning to reduce our current footprint drives continuous improvement and sustainability focused achievements.

Our objective is to proactively promote sustainability where we have influence - reducing our environmental impacts and supporting our clients and supply chain to achieve the same - and expand our ecological handprint, community engagement and support.

We are engaged in all key stages of the journey of waste:



In 2024 we:

Processed 137'655 bales of Refuse Derived Fuel (RDF) for local power stations

Imported a total of 100'056.92 tonnes of waste wood

Sent a total 2.211% of total processing waste volumes to landfill. We work consistently to reach a zero-to-landfill performance

Recycled 197'781 tons of waste wood at our Ridham Dock facility

Exported a total of 97'724.74 tonnes of recycled wood

Managed a total of 171'295.84 tonnes of waste

Investigated CCUS and Carbon Capture and Storage options

Diverted waste from landfill to the LIDP project, and for alternative fuel innovation trials mapped with the University of Kent

Sustainability Objectives

Our goal is to obtain an independent certification and devise a clear, concise targeted emission reduction plans.

Collaborating with PlanetMark, using their 4 stages roadmap to Net Zero will provide the expertise and strategy to deliver The Waste Division's targeted reduction of emissions.

Our key objectives are:

HVO Fleet Biofuels Transition

Solar Power Infrastructure Investment

Biodiversity Program Expansion

100% Powered by Renewable Electricity

Net Zero Carbon Reduction Plan Membership

Hydrogen Future Energies Studies

Local Industrial Decarbonisation Advisory Board

Executive Summary

Sustainability Objectives

Reducing Carbon Miles

Circular Waste

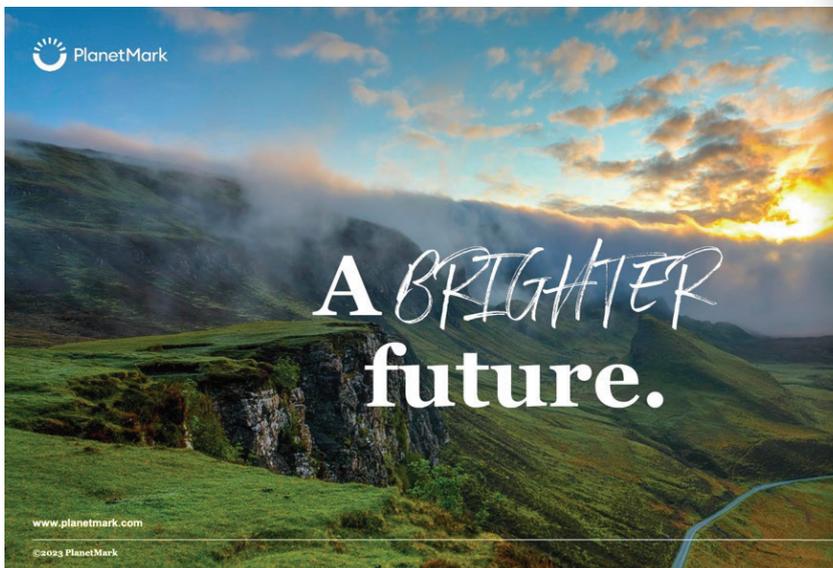
Social Responsibility

Compliance & Initiatives

Future Objectives

Countrystyle Recycling
Ridham Dock Rd
Sittingbourne
Kent, ME9 8SR

We report our carbon emissions with PlanMark



PlanetMark
Certified Business

We are Planet Mark Certified

Year 1.

HEATHCOTE HOLDINGS

This is to certify that Heathcote Holdings (Waste Group) has achieved the Planet Mark by reporting its carbon footprint and engaging its stakeholders.

Valid to: 31 July 2024

Empowering change for a brighter future.
The Planet Mark is a sustainability certification for every type of organisation, for products and real estate. Our certification recognises continuous improvement, encourages action and builds an empowered community of like-minded individuals who make a world of difference.

planetmark.com/member/heathcote-holdings

The Planet Mark

theplanetmark

Measure

Location-based

11,872.4 tCO₂e
Measured carbon footprint.
22.8 tCO₂e
Measured carbon footprint per employee.

Market-based

11,792.6 tCO₂e
Measured carbon footprint.
22.5 tCO₂e
Measured carbon footprint per employee.

£3,803,372
Total Social Value.

We are committed to reducing our carbon emissions yearly so that together we can all halt climate change.

Reporting Boundary: Envor Composting Ltd, West London Composting Limited, Verigreen Ltd and Countrystyle Recycling Ltd Operations

Emission Sources: Electricity, T&D Losses, Water, Fleet, Burning Oil, Diesel, Homeworking (not included in total footprint)

Reporting Period: 01 May 2022 - 30 Apr 2023

Engage

520
FTI employees.
We engage our employees and wider stakeholders to unlock their talent and knowledge to drive year on year progress in sustainability.

Communicate

5
Sustainable Development Goals.
We recognise that transparent communication is essential for transformational change and we quantifiably contribute to 5 SDGs.

Reducing Carbon Miles

Countrystyle's waste and recycling facilities and its sister companies are ideally located and have access to a variety of transport links across Kent, the Southeast and Europe.

We have a track record of co-locating with key partners to promote collaboration and reduce carbon miles. These carbon and environmental benefits are important to ensure a sustainable and efficient service.

Executive Summary

Sustainability Objectives

Reducing Carbon Miles

Circular Waste

Social Responsibility

Compliance & Initiatives

Future Objectives



20

Owned sites across the UK

- Envar
- Countrystyle
- Verigreen
- FGS Agri
- FGS Industrial
- Habitat Regeneration
- FGS Organics
- FGS Plant
- Four Jays
- FGS Pilcher

Countrystyle Recycling
Ridham Dock Rd
Sittingbourne
Kent, ME9 8SR

Circular Waste

Turning Waste into Power

Executive Summary

Sustainability Objectives

Reducing Carbon Miles

Circular Waste

Social Responsibility

Compliance & Initiatives

Future Objectives

Our Materials Recycling Facility (MRF) near Sittingbourne, Kent, manufactures quality Refuse Derived Fuel for use in the energy sector.

Municipal Solid Waste is sorted and screened at our facility, non- and recyclable materials are removed before the waste is shredded. Once compliantly baled and wrapped, the waste is transported to create energy from waste. We supply 80k tonnes per year to Wheelabrator –Kemsley’s Energy from Waste Plant. In addition, we also export up to 60k tonnes per year to European EfW Combined Heat and Power Plants.

Positive impact

By converting waste into energy, we:



Reduce landfill reliance, cutting greenhouse gas emissions.



Generate power for thousands of homes, supporting local and national energy networks.



Recover valuable materials, maximising sustainability through metal extraction and aggregate production.



A Truly Circular Resource

Countrystyle has a dedicated wood processing facility for wood Grades A to C to produce a range of shredded wood products, supplying the panel board and energy markets.

We are permitted to process up to 100k tonnes per annum of wood waste for the domestic and European energy markets.

Positive impact

By converting waste into energy, we:

-  Reduces woodland loss by reusing timber, decreasing the need for fresh logging.
-  Supports clean, renewable energy generation through conversion of wood waste into biomass fuel.
-  Enables reuse of wood waste in company-led green initiatives and sustainable, greener infrastructure projects.

Countrystyle Recycling
Ridham Dock Rd
Sittingbourne
Kent, ME9 8SR



Circular Waste

Closing the Loop on Plasterboard

Executive Summary

Sustainability Objectives

Reducing Carbon Miles

Circular Waste

Social Responsibility

Compliance & Initiatives

Future Objectives

Countrystyle has the largest, most advanced Plasterboard Processing Facility in the UK and Europe.

We partnered with global plasterboard manufacturer Knauf and packaging company DS Smith. With our three facilities neighbouring each other, this allows our closed-loop plasterboard process to have even greater sustainability credentials.

Positive impact



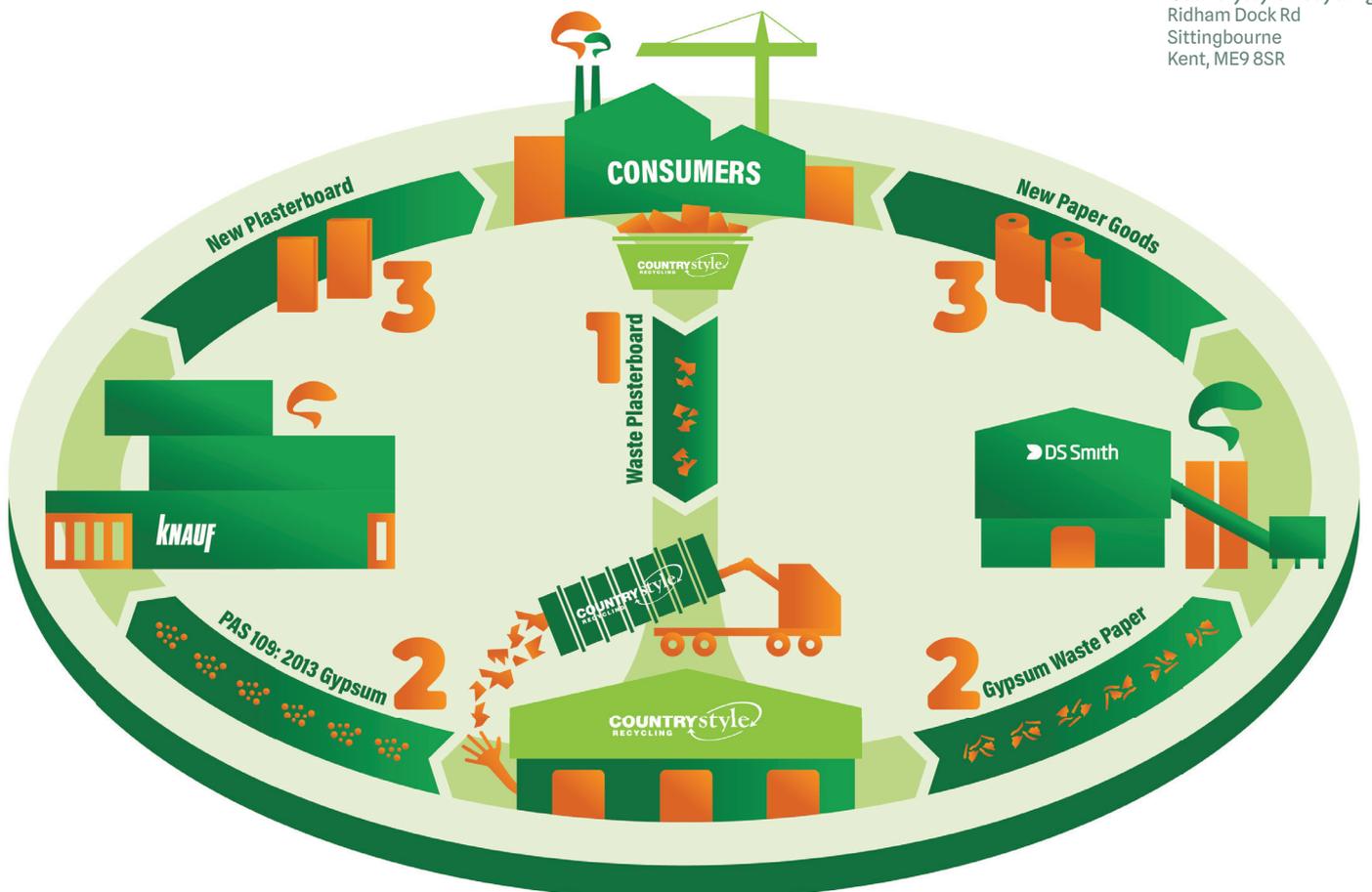
100% of materials processed are repurposed, preventing waste from going to landfill.



Supports a fully circular economy, reducing reliance on virgin gypsum.



PAS 109-compliant, ensuring high-quality recycled gypsum for manufacturing.



Countrystyle Recycling
Ridham Dock Rd
Sittingbourne
Kent, ME9 8SR

Executive Summary

Sustainability Objectives

Reducing Carbon Miles

Circular Waste

Social Responsibility

Compliance & Initiatives

Future Objectives

Circular Waste

Recycling That's Kind to Landscape

DMR is collected as a single stream into which recyclables are placed, including Paper, Cardboard, Cans & Plastic.

This facility is the primary MRF (Materials Recovery Facility) for the processing of Dry Mixed Recycling. Our MRF at Ridham accepts and treats a wide range of recyclates, both by automated mechanical and hand-picking too positively remove recyclable components. Any residual contamination shall then be processed as RDF through Countrystyle's RDF processing site located adjacent to the MRF.

Positive impact



Maximises resource efficiency by ensuring recyclable materials are recovered and reprocessed into new products.



Prevents environmental pollution by diverting waste from landfills and reducing harmful emissions.



Reduces demand for virgin materials, conserving natural resources and lowering extraction-related environmental impact.

Countrystyle Recycling
Ridham Dock Rd
Sittingbourne
Kent, ME9 8SR



Circular Waste

Turning Food Waste into Fuel

Executive Summary

Sustainability Objectives

Reducing Carbon Miles

Circular Waste

Social Responsibility

Compliance & Initiatives

Future Objectives

Verigreen, our specialist food waste company, has exclusive access to an anaerobic digestion plant at Blaise Farm.

Food waste is processed at the AD Plant and produces biogas, which is converted into renewable, green energy for homes and businesses, and an organic nutrient-rich biofertiliser. Verigreen supplies sister company FGS Organics with the biofertiliser which is spread onto farmer's fields to enrich the soil and improve crop growth.

Positive impact

By diverting food waste from landfill, we reduce methane emissions, generate clean energy, and return valuable nutrients to the soil. The digestate produced is a natural alternative to artificial fertilisers, improving soil health while supporting circular farming practices.



Countrystyle Recycling
Ridham Dock Rd
Sittingbourne
Kent, ME9 8SR



Environmental Commitment

Executive Summary

Sustainability Objectives

Reducing Carbon Miles

Circular Waste

Social Responsibility

Compliance & Initiatives

Future Objectives

We aim to reduce our carbon footprint, focusing on the reduction of the use of electricity in our operations.



We also aim to reduce the use of fossil fuels for business travel and continually work towards our **Green Fleet Strategy targets**, moving 75% of company cars to electric, low carbon vehicles. Trials of EV refuse vehicles, reductions of moisture from waste, steam from water innovation, recycled Gypsum and multiway waste exchanges between companies will provide efficiency gains.



We will continue to produce an annual **Carbon Reduction Plan** and continue to implement and work towards a sustainable energy strategy to reach carbon-neutrality by 2040.



In accordance with legislation, we aim to ensure that all waste will be managed in a sustainable manner **following the "Waste Hierarchy"** to ensure the continued reduction in waste sent to landfill and associated carbon emissions. We will also adhere to the WEEE directive and aim to further reduce our carbon footprint. We will decrease demand for non-sustainable goods and services by utilising resource efficient products while considering life cycles and end of life impacts.



We will actively support the **KISS Kemsley Consortium** and contribute to the local infrastructure roadmap to decarbonisation, modelling and analysis, internal / external collaboration and continually trial and technologically innovate our heavy plant and equipment.



Our **Biodiversity Strategy** has led us to seeking partnerships through the supply of waste wood from our processing areas, we can produce bird boxes and feeders, hedgehog houses, insects habitats, dormouse boxes and a whole range of other recycled wood-based products. Our commitment for 2025 is to distribute 100 of these across our more rural sites, with further scope to expand this program year on year to ensure a bespoke Life on Land environmental program.

Farming is where it all began for us.
Agriculture, land management, organics, habitat regeneration and associated waste management form the core of the group sustainability ethos.

Countrystyle Recycling
Ridham Dock Rd
Sittingbourne
Kent, ME9 8SR



Countrystyle Recycling commit to ensure **our people come first**. The heartbeat of any company is its employees, we will aim to provide a Mental Health Trained Champion at all company locations. Employee Assistance Program (EAP Counselling) Life insurance and access to GP24, regular staff medicals for all employees will also be provided. Gymflex, Free Fruit Days and an EV Car salary sacrifice scheme will be provided. Cycle to work scheme provided. Workplace De-Fib provision and single use units mobile circulated.



Community Engagement

We are passionate about our community and have a dedicated team engaged in local charitable activities.

We seek to work with local partners, schools and the wider community to maximise our positive impacts and environmentally engrained education - as for the School Recycling Workshops we deliver for **KCC Schools**.

Currently we sponsor the **Green School Awards** each year (run by Social Enterprise Kent) and host the **Kent Cricket Big Schools Day Out** (approx. 2000 students) at the Spitfire Ground in Canterbury.

Countrystyle and the wider group support **The Young Lives Foundation**, and have organised, amongst other things a charity bike ride from our Pluckley to Paris in May 2025 that raised £53,044 in funds for them. We sponsor local sport teams, including the **Charlton Athletic Community Trust**, **Canterbury Rugby Club** and **Sittingbourne Football Club**.

Community Litter Picks form part of our key social commitments. We will continue to promote and encourage active involvement in local community environmental initiatives and schemes.



Our Commitment to Compliance, Health & Safety

The Health, Safety and Wellbeing of our employees, customers and the public is of paramount importance to us as a business.



Samsara: Enhancing Fleet Safety & Compliance



In-house compliance and SHEQ team



CPD: continual professional development of drivers



Proactive approach to safety

Our accreditations:



Certificate No:259452017



Certificate No:259462017



Certificate No:261232017



Green Fleet Initiative

Executive Summary

Sustainability Objectives

Reducing Carbon Miles

Circular Waste

Social Responsibility

Compliance & Initiatives

Future Objectives

One of the core focuses of our Carbon Reduction Plan is the Green Fleet Initiative, which will see us achieve:

- ✓ Fleet HVO Transformation Project
- ✓ LIDP Steerco Membership
- ✓ Biodiversity Programme Development
- ✓ Social Value Independent Certification
- ✓ Solar Infrastructure Investments
- ✓ Company Car EV Replacement
- ✓ 100% Renewable Electricity Use
- ✓ Planetmark 4 Stage Roadmap to Net Zero Membership
- ✓ EV Charger Site Network
- ✓ Scope 3 Emissions Tracking Supply Chain Verification
- ✓ Alternative Future Energies Studies

2050

Net Zero

2040

- 89% reduction in HGV carbon emissions
- 40% reduction in operational carbon
- Scope 3 emissions reporting for supply chain
- Scope 3 emissions impact reduction

2030

- 100% EV or H2 Car & Van Fleet
- Increase solar power installations
- 20% reduction in operational carbon
- HVO Fleet and Heavy Machinery Completed
- Carbon Credits / Offsets Scheme

Today

- Installing EV chargers at all sites
- 100% Renewable electricity
- Installation of solar power
- HVO Biofuel Fleet Transition (Green Fleet Initiative)
- Hydrogen future energies study
- Local Industrial Decarbonisation Plan Advisory Board Membership
- Carbon Capture, Utilisation and Storage (CCUS)
- Biodiversity action plan initiation
- Social Value Independent certification

Future Goals & Objectives

We are constantly striving for improvement and continue to set goals and objectives for the future, in line with the UN's Sustainable Development Goals.



3 GOOD HEALTH AND WELL-BEING



Analyse waste stream types to landfill via a comprehensive waste audit, Implement better recycling programs either by infrastructure improvements, partnerships or educational awareness, optimise waste material uses, composting initiatives (facilities or community composting programmes) waste tracking, trend analysis in waste generation & employee engagement and training.

7 AFFORDABLE AND CLEAN ENERGY



CCUS or Carbon Capture and Storage options have been investigated.

13 CLIMATE ACTION



UK Hydrogen Infrastructure program development studied the viability of utilising existing oil and gas exploration pockets re-filled with carbon. Carbon uses in future Hydrogen production (Project Union). You can visit kemsleycluster.co.uk for more information.