



Quality Policy Statement

As a leader in the application and use of green technology, the recycling of both inert and organic waste materials Countrystyle Recycling aims to provide quality products that are defect free, reusable, sustainable and fit for purpose.

The Board of Directors of Countrystyle Recycling believe that all our customers are entitled to a quality service; the best approach to meeting our customers' expectations and driving performance improvement is to employ effective systems and processes that are consistent across all of our sites.

What are Countrystyle Recycling's objectives for Quality and Continual Improvement for 2018/ 2019?

- We will retain our certification to ISO 9001:2015 and strive for continuous improvement.
- Ensuring that quality requirements are identified and satisfied throughout all our activities, undertakings and operations
- The continual improvement of the Quality Management System by review of non-conformances and internal auditing
- Providing sufficient resources including trained, competent staff to implement the Quality Management System

Responsibilities:

Group Level: The Managing Director and relevant Heads of Departments are responsible for the day to day management and control of Quality of product and services.

Site Level: Heads of Departments, Departmental Managers and Site Managers are responsible for the day to day management and control of operations at their own respective sites and departments.

General: All members of staff shall be responsible for the implementation of this Policy.

Employees are to:

- **Co-operate with Countrystyle Recycling Ltd at all times,**
- Report all Quality concerns to their immediate supervisor

Trevor Heathcote, Chairman
May 2018